

Press

“Insurance at your fingertips” – Allianz introduces the electronic customer portal

Allianz Egypt recently announced the launch of its first electronic customer portal, designed to extend the comprehensive range of services for its customers in Egypt. This application provides users with a number of benefits, among them access to all their insurance policies, update information on the status of claims, information on the nearest medical provider for health insurance, payment of premium online, and suggestions, requests and queries options.

“We are already living in a world of increasing digital interaction. Our electronic customer portal will allow us to serve our customers faster, efficiently and from the convenience of their homes” said Mohamed Mahran, Managing director at Allianz Egypt. “The financial services industry is in the middle of transformation. As we are already witnessing in the banking sector. Electronic transactions in insurance will undoubtedly also gain momentum and Allianz is providing the tools for this transformation.”

Currently the portal is already available for desktop and laptop computers. Smartphone versions will be launched during the following weeks. Existing customers can create a new account on our company’s website - www.allianz.com.eg- using the policy number and the national ID.